

Mission: Since 1982 we have been designing and manufacturing industrial shredders for waste processing and recycling.

We offer high-quality customized shredding solutions.

Passion, enthusiasm, competence and respect for the environment have always guided us in providing complex shredding systems in line with customer's needs.

Mission of a company (its "declaration of intents") is its ultimate purpose, the very justification of its existence, and at the same time its hallmark that distinguishes it from any other company.

Vision: To offer customized shredding solutions always improving timeliness and technical competence. Increase of our international business not only as suppliers, but also as our customers' partner.

*The word **vision** used in "strategic management" means the projection towards a future scenario that sets ideals, values and aims of the goal-setter and boosts relevant action. The word "Vision" means the long-terms objectives that the Top Management intends to set for their company, also including an overall vision of the market and a long-term assessment of the company role in the economic and social context.*

Quality Policy: The Management believes the following main objectives should be pursued in line with the company mission for a continuous improvement of the Company performance to ensure company and business continuity with the lowest impact of its products/processes and infrastructure on the environment:

- Actual compliance of the machines with the applications they are intended to be used for and with current legislation;
- Constant technical and technological updating of products range and related services in compliance with domestic and international regulations, with particular attention to operators' health & safety
- Ensure Customer Service both in terms of information on the correct operation of the machine and supply of spare parts;
- Aim at customer's satisfaction;
- Manage and continually improve the sub-supplier network to be competitive and together with sub-suppliers, to enhance competitiveness to the advantage of the Customer;
- Optimize working conditions (organization, training and environmental conditions) to boost the motivation of direct and indirect personnel to quality of products and services as a means of personal fulfillment;
- Pursue continuous improvement by assessing the effectiveness of indicators related to business processes within an organization complying with **UNI EN ISO 9001:2015** standards.

To achieve these objectives, the needs of the various company departments have been identified and defined, verifying their compliance with **UNI EN ISO 9001:2015** standards, the Environmental Policy and the corporate vision. Then the programmatic guidelines have been set in the Company Quality System Manual on the basis of the contextual table, related stakeholders, risks and opportunities evaluation therein.

The quality program in the Quality Manual ensures its evolution related to variables in the market, technology and product quality levels.

In case any divergency may occur, which cannot be overcome by the organizational structure, these problems should be submitted to the Management, that commits to setting the issue in accordance with the relevant legislation.

Environmental Policy: despite not having a **UNI EN ISO 14001** certified Environmental Management System, SatrindTech manage their activity responsibly, respecting the environment and caring for sustainability. We acknowledge that our processes, and our infrastructure may have both direct and indirect environmental impacts. We commit to identifying them and find effective ways to eliminate or reduce them. Our objective is the environmental performance continuous improvement. While managing our activities we take into consideration compliance to local, regional and national laws as the minimum standard to reach. Our environmental targets are regularly reviewed so to ensure that our actions effectively carry out our environmental policy. They are:

- Regard significant environmental impacts and aspects of our manufacturing processes, applying an operating Environmental Management System in our plant;
- Ensure that environmental issues are properly evaluated and taken into consideration when making key decisions regarding supply chain, processes and new products development;
- Define and measure significant environmental impacts of our operations, set goals for performance enhancement, and monitor improvements as compared to such goals, particularly regarding waste management;
- Wisely and efficiently use energy and natural resources, eliminate or minimize wastefulness, reuse and recycle whenever possible;
- Ensure employees reach an adequate level of knowledge and understanding in line with their environmental responsibilities, and awareness of the actions that can be taken in order to reduce environmental impact;
- Carry out a yearly review including environmental improvements as compared to targets.

The Top Management with its Staff has the specific responsibility for SatrindTech environmental policy and performance. Such responsibility is operationally delegated through the Company line management. In order to ensure targets achievement, SatrindTech Environmental Management System is integrated in the **UNI EN ISO 9001:2015** certified Quality Management System, from which it adopts its principles and methods.

SatrindTech Quality Manual incorporates the Environmental Policy and lists operating procedures like for the Quality Policy, according to the *contextual table, related stakeholders, risk and opportunity evaluation*.

CURRENT REVISION

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